

# TECH TIPS

## DAMAGED FILTERS

### Installation of Compromised Filters May Lead to Damaged Equipment.

The condition of a filter and its packaging is very important to filter performance, the life of your equipment and the warranty coverage.

- Do not install filters if the packaging for your new filter is damaged, opened or not in the original condition. This is especially critical if the filter was originally shrink-wrapped. Filter packaging is designed to protect the filter from contamination up to the time of installation. Filters not in their original packaging may have become contaminated during handling or storage and could potentially damage equipment.
- Do not install filters that are dented or otherwise damaged. Noticeable damage to a filter's exterior compromises the integrity of the filter and may result in damage to equipment.
- Do not install filters that are past the five year shelf life. Baldwin filters include a code to identify the production date of that particular product. The use of compromised filters will void the Baldwin warranty.

### Baldwin Warranty Policy Excerpt

*Baldwin warrants each new product, manufactured by the company, will be free of defects in workmanship and material. Baldwin will replace any product found to be defective when customers return the product to Baldwin or the distributor from which they purchased the product.*

*Baldwin's warranty fulfillment obligations above do not apply if:*

- the product is not returned to Baldwin for analysis,*
- Baldwin finds that the product was not defective,*
- the product was improperly installed or used,*
- the product was reused or not replaced inside a normal service interval, or*
- the product is tampered with or damaged in a manner that may inhibit Baldwin's ability to conduct a warranty investigation.*

The full Baldwin warranty may be found at [www.baldwinfilter.com](http://www.baldwinfilter.com).



### Date Codes

Every Baldwin filter includes a production date code. These dates are intended to be used as a tool to keep stock rotated properly or to determine slow-moving product. Baldwin will not issue credit for filters dated five years old or older (with the exception of cotton filters).

Date codes will include 6 (date) or 11 (date + military time + production line) characters. MMDDYYHHMML

Example:

**05011715301**

<b>05</b>	Month (May)
<b>01</b>	Day (1st)
<b>17</b>	Year (2017)
<b>1530</b>	Time (3:30 pm)
<b>1</b>	Production Line (#1)